

Kevin Masterson

Software Developer

Software developer with experience with public and private cloud environments, backend/API development, and basic frontend design. Various levels of experience with many aspects of server/network administration and database design.

Contact

Address

Charlotte, NC 28273

Phone

443-880-5826

E-mail

k.m.masterson@gmail.com

Links

github.com/thecybermind
kevin.masterson.dev

Skills

- Python, C, C++, Java
- Full-stack
- OpenStack, OpenShift, and other cloud environments
- General networking, including datacenter fabrics
- GitLab+CI/CD
- Excellent soft skills when working with end-users

Work History

Dec 2020 –
Current

Network Developer III

Charter Communications – Charlotte, NC

- Support over 20 private cloud locations across 4 different platforms
- Provide upstream features & bug-fixes for open source cloud software
- Assist team members with technical issues and one-off scripts
- Full-stack designer, developer, maintainer, and documenter of internal tools and middleware for aggregating data from various clouds and firewalls
- Produce documentation for existing institutional knowledge as acquired

Oct 2018 –
Nov 2020

Helpdesk Technician II

Cards Technology – Berlin, MD

- General desktop support
- Assisted in general network/system administration and task automation for ~2000 end users across ~100 different client environments
- Created and updated documentation for all client environments
- Continually met and exceeded ticket completion and customer satisfaction metrics

Nov 2009 –
Aug 2012

Network Administrator

BaySys Technologies – Wallops Island, VA

- Managed all servers and network devices for 300 users across 3 locations
- Performed all help desk duties as sole technician, and implemented ticketing system for better auditing of issues
- Designed custom deployment solution for improving performance of key ERP software

Education

Sep 2011 –
May 2015

Computer Science

Salisbury University – Salisbury, MD

- 2x winner of Computer Science competition
- Tutored classmates in math and computer science